



सत्यमेव जयते

Government of India
Ministry of Commerce and Industry
Department for Promotion of Industry and Internal Trade

National Single Window System - Overview

Investor Journey

Facilitating EoDB

Unified Approvals

Transparent Process



Investor outcome: Discover faster • Apply digitally • Track transparently

National Single Window System (NSWS) – Journey & Experience

Launched on September 22, 2021, NSWS provides a single user interface for business-related approvals and clearances across Central Departments and States.

Features

PAN based SSO

Entity PAN based org. profile

Know your Approvals

Unified dashboards

FAQ Based Chatbot

BHASHINI Integration
Multilingual support in 22 Indian
languages

Grievance redressal

Integration with Entity locker

Open API Int. Architecture

NSWS - Features

- Know Your Approvals (KYA) - needs comprehensive updation
- Online Document Repository
- Know Your Incentives/ land Bank information - Covered under DISHA
- Unified Compliance Dashboard for Investors
- Aadhar e-sign implementation
- Entity Locker integration for auto fetching of documents
- Role-based Dashboard for Ministry/Department and State Officials
- Auto-population of form fields to minimize manual data entry
- BharatAssist Chatbot - an AI-driven chatbot to actively assist users and resolve queries efficiently
- Multilingual Support through Bhashini

NSWS – Automated - Features

- IEM - Generation of IEM Part A, Part B and Part A Amendment license certificate automated on NSWS.
- E-Visa - Generation of sponsorship letter for foreign professional for EB4 Visa has been on NSWS.
- CDSCO – CT10, CT12, CT13 auto approvals is live



KYA User Journey

Visit us on: www.nsws.gov.in



Access over 1001 Central Approvals and 9686 State Approvals

Explore, Apply and Get all the **approvals** required to start your business in India

All Approvals

 Search Approvals

EXPLORE
ALL →

Don't know which approvals are required?

Click Here & Know Your Approvals

"We are laying a red carpet for all global companies to come and establish their presence in India. Very few countries will offer the kind of opportunities India does today."

Hon'ble Prime Minister Narendra Modi



Select Central or State KYA

Begin your journey through KYA which helps generate a list of Centre and State approvals that may be required to start your business operations in India. This list of approvals is for guidance purposes only.

Which one would you like to go with first?



[Continue with Central](#)



[Back to Homepage](#)

You understand that the 'Know Your Approval' feature is completely dependent on the information provided by You and is only indicative in nature to identify a list of Approvals and Registrations that may be required for Your business. This list does not constitute a legal opinion or advice and is not a substitute for independent professional advice. We recommend you to undertake your own independent analysis and evaluation of applicable licenses. The acceptance or rejection of Your application falls under the respective Ministry/ Department's jurisdiction.

Select Business Details (1/2)

Know Your Approvals - Central

 My Approvals

STEP 1
Business Registration

→ STEP 2
Business Activity Details

→ STEP 3
Foreign Investment Details

→ STEP 4
Project Land Details

STEP 1 Business Registration

1 Do you have a legal entity registered in India?

☐ Yes

☒ No

1.1 If Selected 'No'
How would you like to register your entity?

Select

Company

Limited Liability Partnership

Branch Office/ Project Office/ Liaison Office

Foreign Limited Liability Partnership

Multi-State Cooperative Society

Consumer Cooperative

2 Are you

☐

Additional Information

How would you like to register your entity?

Company:

Please refer the following link for further information:

<https://www.investindia.gov.in/setting-up-business-in-india>

Permanent Account Number(PAN): A ten-digit number in alphabets and numerical, or in 'alphanumeric' terms, that is allocated by the income tax department to all the taxpayers, and is unique with each individual. A PAN number helps the authorities keep track of the financial activities of any individual, as PAN is integral to all forms of payments

Tax Deduction Account Number (TAN): Also known as Tax Collection Account Number is a 10 -digit alpha-numeric number issued by the Income-tax Department. TAN is to be obtained by all persons who are responsible for deducting tax at source (TDS) or who are required to collect tax at source (TCS).



Select Business Details (2/2)



Know Your Approvals - Central

 My Approvals

STEP 1
Business Registration



STEP 2
Business Activity Details



STEP 3
Foreign Investment Details



STEP 4
Project Land Details

1 Do you have a legal entity registered in India?

☐ Yes

☒ No

1.1 If Selected 'No'
How would you like to register your entity?

Company

If Selected 'Company'
How would you like to incorporate your entity?

Select

Private Company

Public Company

Company with Charitable Objects

One Person Company

Producer Company

Government Company

IFSC (International Financial Service Centre) Company

2 Are you a...

☐ Yes

2.1

Are

Additional Information

How would you like to register your entity?



Select Business Activity Details



Know Your Approvals - Central

 My Approvals (6)

STEP 1
Business Registration



STEP 2
Business Activity Details



STEP 3
Foreign Investment Details



STEP 4
Project Land Details



STEP 1
Business Registration



STEP 2
Business Activity Details

1

Which sector(s) best describes your project/ business activity?

Tourism, Travel and Hospitality

1.1

If Selected 'Tourism, Travel and Hospitality'
Please select the stage of your project



Already existing project



New project

1.2

If Selected 'Tourism, Travel and Hospitality'
Would you be providing tour/hospitality services?

Select

Additional Information



Would you be establishing any of the following facilities?



Click on “Submit to Know Your Approvals”



Know Your Approvals - Central

 My Approvals (6)

STEP 1 Business Registration



STEP 2 Business Activity Details



STEP 3 Foreign Investment Details



STEP 4 Project Land Details

☐ Yes

☐ No

7

Will your business activity require dealing in chemicals? (Toxic, Hazardous, Petrochemicals, Chemicals & Fertilizers)

☐ Yes

☐ No

8

Please select all products/services applicable to your business which you would additionally like to apply for:

Select

Additional Information



STEP 3 Foreign Investment Details



STEP 4 Project Land Details

Submit to Know Your Approvals

Save as Draft

Reset Form



Click on “Add to Dashboard”



My Approvals(6)

 Edit KYA

Based on the information provided by you in the previous step, below is the list of approvals identified. This list of approvals is for guidance purposes only and does not constitute legal and/or official advice.

CENTRAL APPROVALS (6)

- 1 Tax Deduction and Collection Account Number (TAN)**
For Business Registration • Issued by Department of Revenue • Ministry of Finance
- 2 Permanent Account Number (PAN)**
For Business Registration • Issued by Department of Revenue • Ministry of Finance
- 3 Registration as a Taxpayer**
For Business Registration • Issued by Department of Revenue • Ministry of Finance
- 4 Declaration of Commencement of Business by a Company ⓘ**
For Business Registration • Issued by Ministry of Corporate Affairs • Ministry of Corporate Affairs
This approval will be applied from project Project 1
- 5 Incorporation of a Company ⓘ**
For Business Registration • Issued by Ministry of Corporate Affairs • Ministry of Corporate Affairs
This approval will be applied from project Project 1
- 6 Director Identification Number (DIN) ⓘ**
For Business Registration • Issued by Ministry of Corporate Affairs • Ministry of Corporate Affairs
This approval will be applied from project Project 1

Add to Dashboard

Know State Approvals

 Save PDF



Services Summery

Details	Central / State	Up to 10th Sep 2026	WE 17th Sep 2026	Cumulative
Total Applied Applications		15,20,554**	9,393	15,29,947
	Central	15,17,797**	9,374	15,27,171
	State	2,757**	19	2,776
Total KYA – Integrated		2,826	0	2,826
	Central	592	0	592
	State	2,234	0	2,234
Total Services Live		3,771	8	3,779
	Central	326	1	327
	State	3,445	7	3,452
Total Business Registered		5,65,246	4,126	569,372

National Single Window System – Current Status

Launched on September 22, 2021

31 Ministries

34 States

14.61 lakh

**Applications
Received**

Centre 14.58 lakh · State 2,562

2,348

KYA – Integrated

Centre 588 · State 1,760

3,853

Services Live

Centre 324 · State 3,532

5,31,914

Business Registered

Cumulative total

9,06,000

KYA Journeys

Completed till now

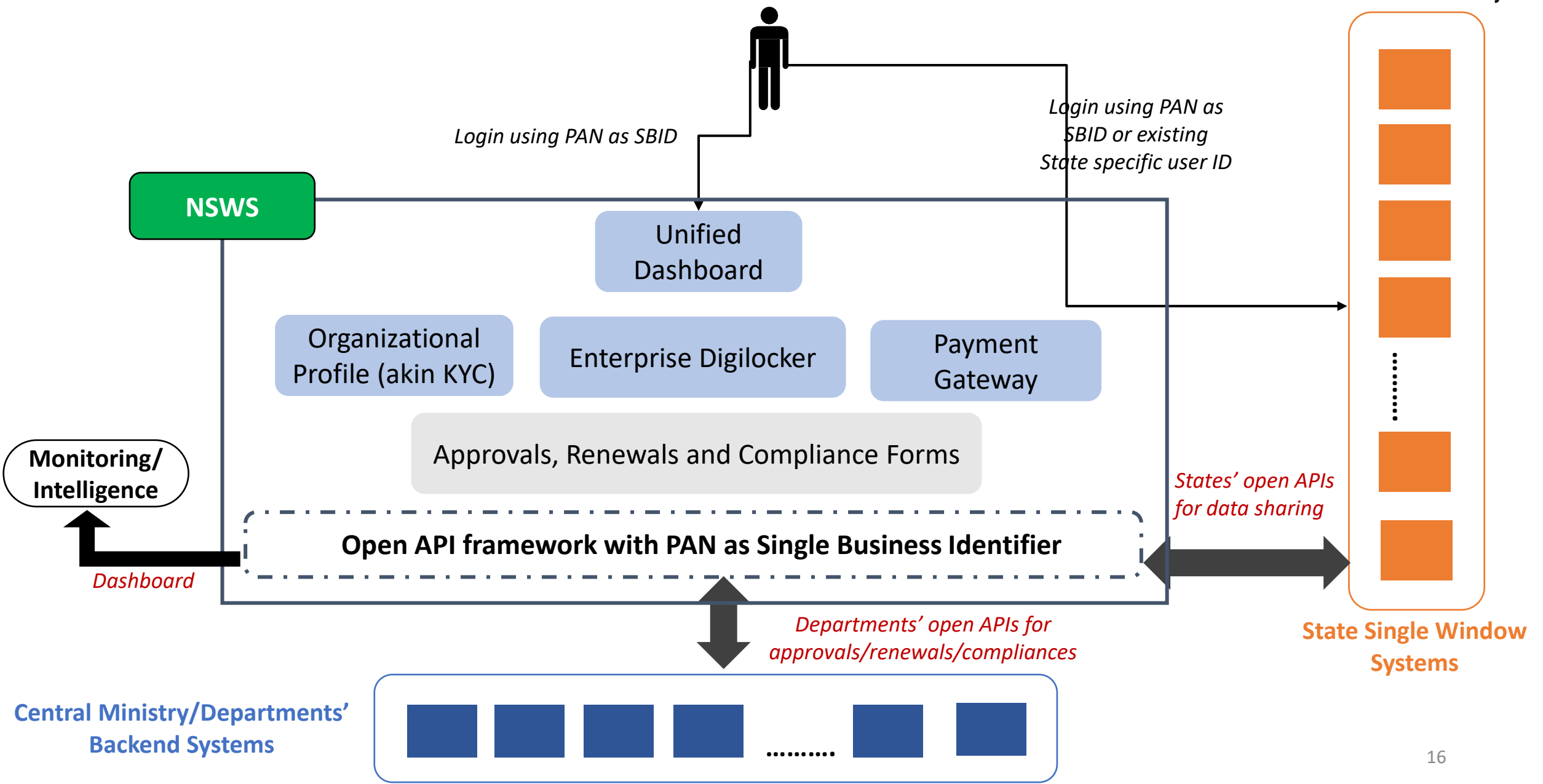
Three Integration Modes

Mode 1
End-to-End on NSWS
101 Approvals

Mode 2
API Integration
NSWS – front End
49 Approvals

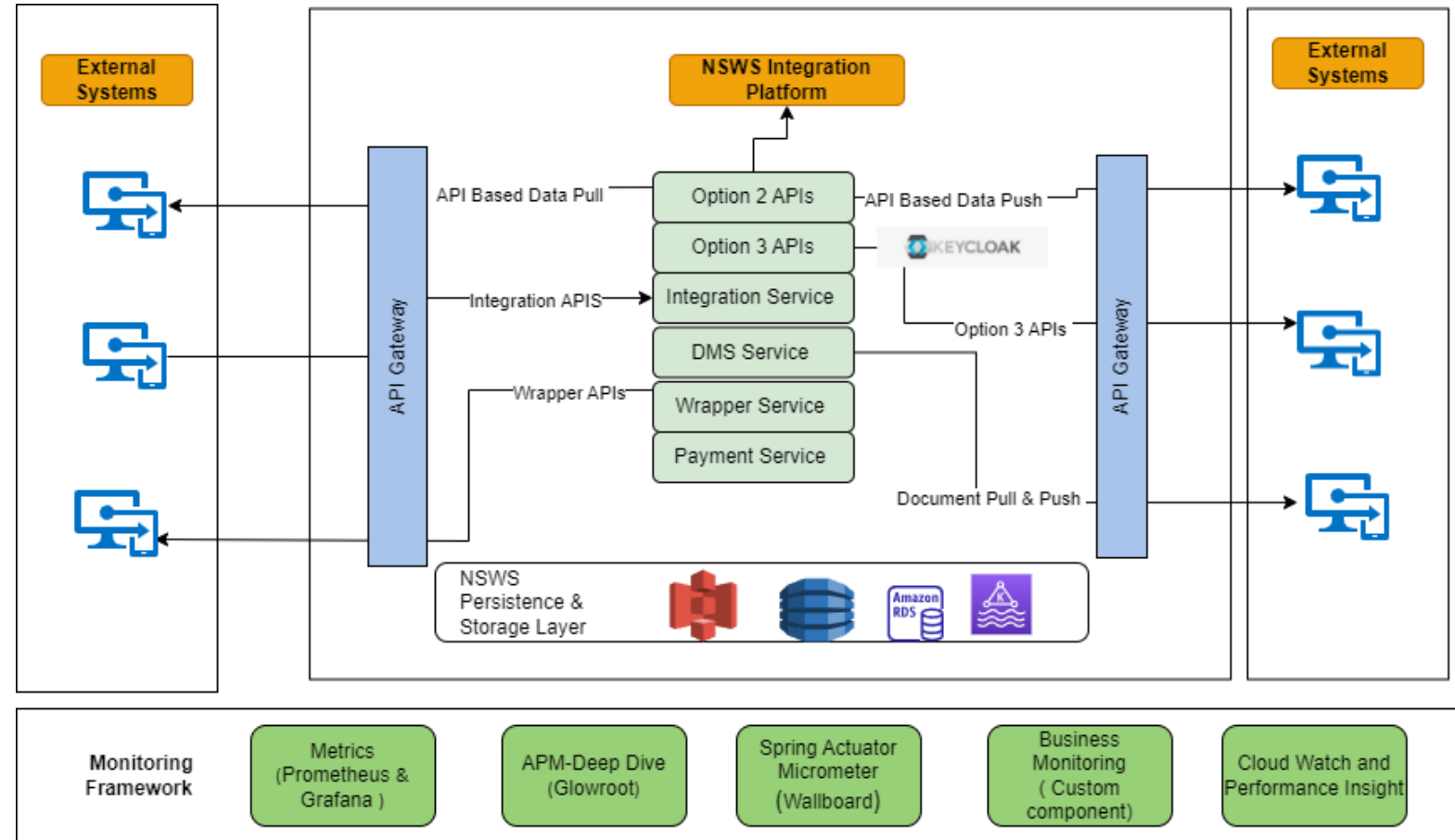
Mode 3
Website redirection with a Single Sign on
175 Approvals

NSWS Architecture



NSWS Integration Architecture

- **API Integration**
- **Onboarding** using PAN as SBID
- **State Integrated dashboard** (Via Rest APIs)
- **Reverse Integration** – Using SAML 2.0
- **API Security**
 - Authentication and Authorization using tokens
 - API Gateway & Web Application Firewall(WAF)
 - Data Encryption & digitally sign message body
- **Security Infra Level**
 - Firewall
 - SSL Based Encryption (HTTPS)
 - IP whitelisting for accessing APIs
 - API available 24*7 except during deployments



- Firewall is enabled on Network to protect from unauthorized access and cyber threats.
- NSWS web application is secured from malicious internet attacks.
- Deep Security ensures servers from hacking attempts and suspicious activities.
- Network Security Controls ensures who and what can access the network.
- VPN Access provides secure remote access to the network with user authentication through Active Directory.
- 24×7 Round-the-clock monitoring of business services, applications, infrastructure and security.

THANK YOU

Visit us on: www.nsws.gov.in

Write to us on: [contactus-
nsws@investindia.org.in](mailto:contactus-nsws@investindia.org.in)

Service Onboarding Plan

Total	Approvals – Uniquely Identified	Approvals already onboarded	Approvals Pending	2026-27	2027-28	2028-29
819	326	493	102	167	224	493

NSWS Enhancement Initiatives

Activity	Status
Role-based access Dashboard	Completed
Revision and addition of FAQs	existing 216 ; new 257
Know Your Incentives, Scheme & Land availability	In Progress
FAQ Based Chatbot	- Phase I: made Live with FAQ based support. - Total hits recorded since inception 2,24,000
BHASHINI Integration	Completed
Reconciliation of States/ Ministries KYA on NSWS	Communication sent to 27 states/UTs requesting updated information.
Auto population of fields	In Progress
Aadhar E-sign Facility	In Progress
Entity Locker integration for auto fetching of documents	Completed
Enhancement of Form Builder	In Progress
Video Tutorials for Investors	5 video tutorials have been prepared for DSC, E-Visa, IEM Part A, B, and Amendment processes.

Objectives of NSWS - in 2021



“ Envisaged as a one-stop digital platform for seamlessly obtaining G2B approvals/licenses of various Ministries/Departments and States/UTs that are required to establish and operate a business — end-to-end, without visiting any other portal or office.

Key Features:

- Unified Seamless Investor Experience
- Know Your Approvals (KYA)
- Online Document Repository
- Common Application Form (CAF)
- Know Your Incentives/ land Bank information

Services:

- 530 Services identified
- Integration with States/UTs
- Pre-Establishment & Pre-Operations,
Operations/Compliances services



National Single Window System

Industry Reform Accelerator

01

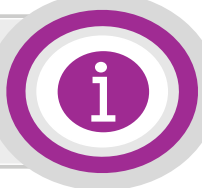
Single Interface for Businesses



Access for all approvals using single user business ID

02

Information Symmetry & Transparency



Comprehensive information of approvals with real-time status of processing

03

Centralized Grievance Redressal



Dedicated support team for investors' business queries

04

Data Based Decision Making



Powerful tool at the hands of policymakers for enhancing EoDB in India

05

Technology Accelerator



Bring Govt systems at par with world class technology framework, enabling scaling up digital processes pan India