Government of India
Ministry of Health and family Welfare
Directorate General of Health Service
Central Drugs Standard Control Organization
FDA Bhawan, Kotla Road, New Delhi – 110002

Dated: 09 / 11 **/2026**

To,
All State & UT Drugs Controllers

Subject: Reminder for onboarding of State/UT officials and Drug Testing Laboratories on SUGAM Labs Portal – reg.

Sir/Madam,

This is with reference to this office letter dated **24/09/2026** wherein all States/UTs were requested to initiate the onboarding of state and their respective officials and Drug Testing Laboratories on the SUGAM Labs Portal, an integrated digital platform developed by C-DAC under the Digital India initiative of the Government of India.

It is observed that, so far, onboarding requests have been received from 16 States/UTs. Out of which only 5 States have completed the onboarding process. The responses regarding the onboarding of the remaining States/UTs are still awaited. The list of States/UTs yet to be onboarded is enclosed herewith for reference.

The platform provides an integrated digital workflow connecting CDSCO, State FDAs, Drug Inspectors, Regulatory Offices, State Zone/Sub-Zone Offices and Drugs Testing Laboratories. It facilitates end-to-end management of activities from sample collection and registration to laboratory testing, result approval, report generation and subsequent enforcement/legal action.

The onboarding will also bring enhanced efficiency in monthly NSQ compilation through automated processes.

In view of the above, all State/UT Drugs Controllers are once again requested to expedite the onboarding process by furnishing the requisite details of their respective State/UT officials and Drug Testing Laboratories at the earliest to dci@nic.in, so that the onboarding process can be completed and the SUGAM Labs Portal can be effectively operationalized across all States/UTs.

The concerned States/UTs are requested to accord priority to this matter and ensure timely submission of the requisite information for completion of the onboarding process.

In case of any difficulties, C-DAC may be contacted at vbansal@cdac.in or CDSCO at ithelpdesk.labs@cdsco.nic.in, it-cell@cdsco.nic.in for assistance regarding onboarding and other related matters on the SUGAM Labs Portal.

This issues for information and necessary action on priority.

Yours faithfully,

(Dr. Rajeev Singh Raghuvanshi)
Drugs Controller General (India)